

Efficiently Finding Similar Stack Traces

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Software crash



Software crash



Crash Report

```
Date: 2016-01-20T22:11:40.0347
 2 Product: XXXXXXXXXXXXX
3 Version: 144,3143
  Action: null
  NS: Mac NS X
   Java: Oracle Corporation 1.8.0 40-release
   Message: new child is an ancestor
А
   java.lang.IllegalArgumentException: new child is an ancestor
10
     at iavax.swing.tree.DefaultMutableTreeNode.insert(DefaultMutableTreeNode.iava:179)
11
     at javax.swinq.tree.DefaultMutableTreeNode.add(DefaultMutableTreeNode.java:411)
12
     at com.openapi.application.impl.ApplicationImpl$8.run(ApplicationImpl.java:374)
     at iava.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.iava:617)
41
42
     at java.lang.Thread.run(Thread.java:745)
43
     at org.ide.PooledThreadExecutor$2$1.run ....
```

Triage Process

- Compare the similarity between stack traces (crash dumps)
- Group stack traces
 - Prioritization bug fixing: focus on the most frequent and critical issues
 - Problem diagnosis: complementary information about an error

TraceSim

- State-of-the-art method for comparing stack traces
- Based on optimal global alignment

Global Alignment

- - A B B B B D F
C C A B B K - - -

Global Alignment Types

Alignment between an element and a gap

Global alignment

Match

Global Alignment Types

Mismatch

Optimal Global Alignment

- Scoring scheme: define how to compute the value of each match, mismatch and gap alignments.
- Alignment score: the sum of the match values minus the sum of the values of each mismatch and gap alignment.
- Goal: find the highest alignment score

Shortcoming of TraceSim

- Time complexity of $O(n \cdot m)$
 - Expensive to deploy in industrial environments.

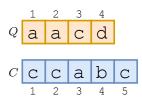
Our solution

- Alignment method for similarity comparison
 - Optimal global alignment is simplified
 - Optimally requirement removal
 - 2 Frame dependency is loosed
 - Time complexity: O(n+m)

Our Algorithm Steps

- Group the frame with same subroutine names (sorted by frame position)
- 2 Individually align each group of frames with same subroutine names
 - 1 Match frames from top positions to the bottom
 - ② Unmatched frames are aligned to gaps

Our Algorithm Example



- $Q \quad a_1 a_2 \quad C_3 \quad d_4$
- C $\begin{bmatrix} a_3 \\ b_4 \end{bmatrix} \begin{bmatrix} c_1 \\ c_2 \end{bmatrix} \begin{bmatrix} c_5 \\ c_5 \end{bmatrix}$

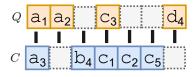








Our Algorithm Example - Final



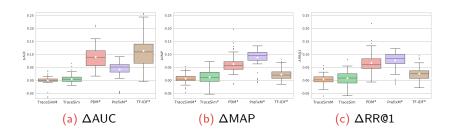
Experiments

- Task: Duplicate crash reports detection
- Datasets: Netbeans, Eclipse, OpenOffice, and Gnome
- 50 different runs
- Metrics
 - 1 Area Under the ROC Curve (AUC)
 - MAP: measure how good is our method on ranking.
 - Recall Rate@1 (RR@1): percentage of queries whose the first report in the recommend list is the correct duplicate.

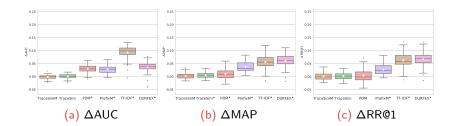
Experiments

- Our algorithm is compared to five competing methods
 - Difference: ΔAUC, ΔMAP ΔRR@1
 - Wilcoxon signed-rank test: statistical significance is indicated by ★

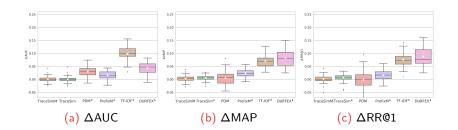
Ubuntu



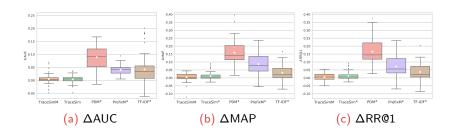
Eclipse



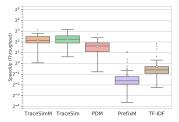
Netbeans



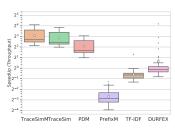
Gnome



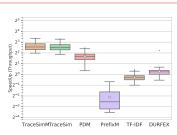
Speedup



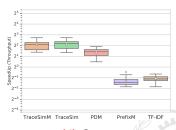
(a) Ubuntu



(c) Netbeans



(b) Eclipse



(d) Gnome

Concluding Remarks

- We propose a simple alignment method
- Our algorithm achieves state-of-art performance in all datasets
- Our algorithm is much faster than TraceSim

Thank you for your attention!

Questions?